



QEP Committee Meeting #9

July 19, 2018

In lieu of meeting

ASSIGNMENT

At the previous QEP meeting, we revisited the QEP survey about First Year Experience that over 500 students answered. There were 4 key areas that students indicated were very important to their success that require additional understanding. The QEP will consist of multiple areas that ultimately impacts student success by improving academic achievement and program completion. We expect to start by addressing one key aspect and then expand to other areas over a 5 year period.

Your assignment - in lieu of a meeting - is to talk to several people about the QEP. Talk to stakeholders of the college, the person who sits closest to you in your office, current students, past students, faculty, staff, and community members, people who are familiar with Panola College and want students to succeed.

Most of the questions are written as multiple choice simply to help guide your conversations; however you can ask them however you are comfortable. Information is added to provide background to the question. Or if it's easier to just ask multiple choice, that's fine too. Please jot down their answers. We don't need to know who - just their general title (community member, current student, advisor, etc.). If someone makes a particularly interesting statement - please ask if you can quote them (but not use their name - only general title).

Start the conversation by reading the QEP statement:

FRAME² Your Future stands for Focused Route of Academics to Maximize Education and Employment. FRAME² provides a learning framework that engages students to improve academic achievement and program completion. Clear direction for enrollment, progression, and completion offers structure for students to frame their future.

Question 1#: What few words or phrases stuck out to you when I read you the QEP statement?

Question #2: When asked about their first year experience at Panola College, nearly 2/3rd of students who completed the survey said they felt less than very connected or engaged. Which of the following strategies would help engage or connect to students the most?

- A. More events for students to attend
- B. More email communications to students informing them of upcoming events
- C. Send personalized text messages (by using an app they opt-in to) to students reminding them of upcoming events

D. Other _____

Question #3: About 1 in every 3.75 students at Panola College said that it was less than “easy” or “very easy” to get advising completed and ranked knowing who their Advisor was as very important to their success. **Which of the following strategies would help students the most “complete an education or career plan” - something that also ranked very important to them?**

- A. Assign students to an Advisor for their entire time at Panola College
- B. Provide them with “nudges” along the way via personalized text messages (by using an app they opt-in to) that encourages them to meet with their assigned Advisor to discuss education or career plan, or important tasks like registration, file for financial aid, or complete application for graduation.
- C. Block students until they come in person to meet with any Advisor to complete the plan.
- D. Other _____

Question #4: When asked about their first year experience at Panola College, about one-quarter of students felt accessing resources was less than “easy” or “very easy”. **What can we do to improve students’ knowledge and use of resources available to them?**

- A. Provide more info about available resources via usual ways like Campus Connect, Canvas, Facebook, etc.
- B. In addition to those things listed above, send push notifications (through an app on phone or tablet) that allows students to learn of something important to them, such as an upcoming math tutoring session, super meal deal available through Sodexo, or library hours.
- C. Allow students to have a student mentor to help them learn about available resources.
- D. Other _____

Question #5: When asked about their first year experience at Panola College, many suggested they needed more information about effective study skills, personal reflection habits, and how to set long and short-term goals. **What other information could be included in the Learning Framework course to help students be successful?**

Please record any other thoughts that the person you spoke with shared.

General title of person informing interview: _____