Course Syllabus
Nurse Aide for Health Care

Catalog Description: Knowledge, skills, and abilities essential to provide basic care to residents of long-term care facilities. Topics include resident's rights, communication, safety, observation, reporting and assisting residents in maintaining basic comfort and safety. Emphasis on effective interaction with members of the health care team, restorative services, mental health, and social services needs.

Students must sign a release for Panola College to check the Texas Department of Public Safety Criminal Background check prior to admission to Certified Nurse Aide Class. If a student is a minor, permission must be obtained by legal guardian.

According to DADS and Chapter 250 of the Health and Safety Code, Panola College reserves the right to refuse admission to any applicant that has a criminal background as listed in tCapter 250.006.

In addition to the Texas Health and Safety Code Chapter 250.006, Panola College reserves the right to refuse admission to any applicant to the certified Nurse Aide Program that have arrests of DWI, POCS, assault, theft, burglary, robbery, deadly conduct, felony regardless of the date of offense.

Prerequisites: None

Semester Credit Hours: 3
Lecture Hours per Week: 1
Lab Hours per Week: 0
Extended hours: 6--Additional study is required outside posted class times.
Contact Hours per Semester: 11

State Approval Code: 51.3902

Class section meeting time:

Core Components and Related College Student Learning Outcomes
This course counts as part of the academic requirements of the Panola College Core Curriculum and an Associate of Arts or Associate of Science degree. ☑ Yes ☐ No: If no, skip to Instructional Goals.

The items below marked with an X reflect the state-mandated outcomes for this course IF this is a CORE course:

☐ Critical Thinking Skills – to include creative thinking, innovation, inquiry and analysis, evaluation and syntheses of information
  ☑ CT1: Generate and communicate ideas by combining, changing, or reapplying existing information
  ☐ CT2: Gather and assess information relevant to a question
  CT3: Analyze, evaluate, and synthesize information

☐ Communication Skills – to include effective development, interpretation, and expression of ideas
through written, oral, and visual communication
☐ CS1: Develop, interpret, and express ideas through written communication
☐ CS2: Develop, interpret, and express ideas through oral communication
☐ CS3: Develop, interpret, and express ideas through visual communication

☐ Empirical and Quantitative Skills – to include the manipulation and analysis of numerical data or observable facts resulting in informed conclusions
☐ EQS1: Manipulate and analyze numerical data and arrive at an informed conclusion
☐ EQS2: Manipulate and analyze observable facts and arrive at an informed conclusion

☐ Teamwork – to include the ability to consider different points of view and to work effectively with others to support a shared purpose or goal
☐ TW1: Integrate different viewpoints as a member of a team
☐ TW2: Work with others to support and accomplish a shared goal

☐ Personal Responsibility – to include the ability to connect choices, actions, and consequences to ethical decision-making
☐ PR1: Evaluate choices and actions and relate consequences to decision-making

☐ Social Responsibility – to include intercultural competence, knowledge of civic responsibility, and the ability to engage effectively in regional, national, and global communities
☐ SR1: Demonstrate intercultural competence
☐ SR2: Identify civic responsibility
☐ SR3: Engage in regional, national, and global communities

Instructional Goals and Purposes:
The purpose of this course is to provide nurse aides with the knowledge, skills, and abilities essential for the provision of basic care to residents in long-term care facilities.

Learning Outcomes
After studying all materials and resources presented in the course, the student will be able to:

1. Provide person centered care to residents of long-term care facilities.
2. Communicate and interact therapeutically with residents and their families, with sensitivity to the physical, social, and mental needs of residents.
3. Assist residents in attaining and maintaining maximum functional independence.
4. Protect, support and promote the rights of residents.
5. Provide safety and preventive measures in the care of residents.
6. Demonstrate skill in observing, reporting and documentation.
7. Function effectively as a member of the health care team.

Course Content:
A general description of lecture/discussion topics included in this course are listed in the Learning Objectives / Specific Course Objectives sections of this syllabus.

Students in all sections of this course will be required to do the following:

1. Have regular and punctual class and clinical attendance.
II. Practice regular and consistent hand hygiene.

III. Be prepared with the presence of a gait belt to assist with moving, transferring or ambulating a resident.

IV. Maintain state required minimum of 60 hours classroom attendance and 40 hours of clinical attendance hours to equal the state mandated 100 minimal hours.

V. Have an average of 70% grade or better on test average.

VI. Preparation and active participation in class and clinical hours.

VII. Read all assigned chapters in textbook.

VIII. Wear appropriate clinical attire as outlined in Certified Nurse Aide Handbook during clinical hours.

IX. Compliance with the rules and regulations as outlined in the Certified Nurse Aide Handbook.

X. Students will demonstrate proficiency, accuracy and safety for the following learned skills according to the Texas Nurse Aide Performance Record.

1. Hand hygiene
2. Ambulating a resident with use of a gait belt.
3. Apply knee – high elastic stocking
4. Assist to ambulate using a transfer belt
5. Assist with the use of a bedpan
6. Clean upper and lower dentures
7. Counts and record radial pulse
8. Count and record respirations
9. Donning and removing PPE (gown and gloves)
10. Dress client/resident with affected (weak) arm
11. Feed client/resident who cannot feed self
12. Give a bed bath.
13. Measure and record blood pressure
14. Measure and record urinary output
15. Measure and record weight of ambulatory client
16. Perform passive range of motion for knee and ankle
17. Perform passive range of motion for shoulder
18. Position client/resident on side
19. Provide catheter care for female
20. Provide foot care to client/resident
21. Provide mouth care
22. Provide peri-care to female client/resident
23. Transfer client/resident from bed to wheelchair using transfer/gait belt

Students in all sections of this course will learn the following content:

Section 1: Introduction to Long Term Care (LTC)
(Scans reference: 1a-i, iv, v, 1b-i, ii, iv, vi, 1c-i-v, 2a-i, 2b-i, iv, 2c-i-iii,)

Unit 1: Introduction
- State the intent of OBRA
- Describe the OBRA requirements for nurse aide training and placement on the Texas Registry.
- Discuss who can work as a nurse aide in a nursing facility.
Discuss the benefits of this course to residents, nurse aides and LTC facilities.
State the purpose of the LTC facility.
Describe the types of residents in LTC facilities.
Discuss common needs we all share.
Explain the resident’s right to privacy of person and condition.
Describe a common belief or feeling about aging and discuss whether it is true.

Unit 2: Role of the Nurse Aide in LTC
Discuss the history of the nurse aide.
Discuss the possible career ladder.
Discuss the importance of their role in taking care of the residents.
State the qualities of an effective nurse aide
List the responsibilities of the nurse aide to the residents, the facility and other staff.
Discuss the role of the nurse aide in relation to the health care team. What should the nurse aide do if asked to perform a task which is beyond scope?
Discuss examples of how a nurse aide’s relationship with a resident would be appropriate or inappropriate.
Discuss whether or not it is appropriate for a nurse aide to accept a gift from a resident/client.

Unit 3: Safety Measures
Discuss the importance of safety in the long-term care facility.
Describe physical changes that are beyond the resident’s control.
Recognize safety hazards and describe how to maintain environmental safety in the long-term care facility.
Describe how to lock out unsafe or broken equipment.
Describe the procedure to follow for reporting incidents and accidents.
Describe the importance of Material Safety Data Sheets (MSDS) and where they are located and how they are used in your facility.
Demonstrate proper use and response to a resident’s call signal following facility policy.
Describe different types of oxygen delivery.
State safety precautions to take when oxygen is in use.
Identify measure to prevent fires according to facility policy.
Locate the emergency fire and disaster plans, emergency exits, alarm system and fire extinguishers.
Describe the role of the nurse aide in one natural disaster to the area according to facility policy.
Describe the requirements of:
  ✓ The Safe Medical Device Act of 1991
  ✓ The Texas Concealed Handgun Law
  ✓ OSHA

Unit 4: Emergency Measures
Describe and/or demonstrate laboratory skill in emergency measures for:
  ✓ Fainting/syncope
  ✓ Falls and suspected fractures
  ✓ Seizures
  ✓ Vomiting and aspiration
  ✓ Clearing the obstructed airway

Unit 5: Infection Control
Define:
  ✓ Microorganisms
  ✓ Pathogens
  ✓ Infections
Medical asepsis
Infection

- Describe why residents in a long term care facility are more at risk for infection.
- Name 3 places where microorganisms are found
- Name 3 things that are required for microorganisms to survive
- Name 2 internal defenses in our bodies to control illness from microorganisms.
- Identify how diseases are transmitted.
- List the 6 components of the chain of infection.
- Define medical asepsis
- Identify practices the nurse aide can use to promote medical asepsis in the work setting.
- Discuss the methods used to kill or control microorganisms.
- Discuss aseptic measures to control the spread of infection.
- Identify the single most important practice to prevent the transmission of infection.
- Demonstrate understanding of the principles of Standard Precautions.
- Discuss examples of cross-contamination, “clean” and “dirty”
- State the time that hands should be lathered during hand washing.
- Demonstrate the proper procedure for hand washing.
- Identify the correct personal protective equipment for specific resident care activities.
- Demonstrate proper application and removal of gloves, gown and mask.
- Describe the proper procedure for handling bio hazardous waste in your facility.
- Demonstrate understanding of the principles of Transmission Based Precautions.
- State the 3 types of Transmission Based Precautions recommended by the CDC
- Describe what TB is and how it is spread.
- Identify 2 drug-resistant organisms and how they are spread.
- Describe how to identify head lice and how they are spread.
- Describe the infection control measure for lice.
- Describe what scabies is and how it is transmitted.
- Name 2 blood-borne pathogens.
- Describe the precautions to follow to prevent exposure to blood-borne pathogens.

**Unit 6: Resident Rights and Independence**
- Discuss the effects of aging and institutionalization on resident rights and independence.
- Describe the rights of residents in nursing facilities
- Describe an example of a behavior in each area that:
  - Promotes resident rights.
  - Violates resident rights.
  - Demonstrate respect for the rights of residents in your facility.
- Define and describe one example of each term:
  - Abuse
  - Neglect
  - Misappropriation
- List 3 signs that might indicate that a resident has been abused.
- Describe the responsibility of the nurse aide for reporting suspected abuse, neglect or misappropriation of resident property.
- Locate the DADS Hotline number posted in the LTC facility.

**Unit 7: Communication and Interpersonal Skills:**
- Define verbal and nonverbal communication.
- State two ways to send and receive messages.
- Discuss the inappropriate use of technology, acronyms and slang.
- Discuss how it is inappropriate to share resident’s personal information with friends and family.
Describe how to answer the telephone in a long-term care facility.
Give examples of age-related changes that may affect communication.
Discuss or role play a situation in which the verbal and nonverbal message is different. Describe how this made you feel.
Demonstrate skill in communicating with residents:
✓ Starting a conversation.
✓ Talking and listening.

Unit 8: Taking Care of Yourself:
Describe how to prevent physical illness.
Describe three ways to prevent work-related injuries.
Describe ways to protect yourself legally.
Describe methods for reducing stress.
Provide examples and discuss actions of personal well-being.
Describe personal and vocational adjustments that the nurse aide must make.
Discuss how nurse aide can be the beginning step to a career in the healthcare field.

Section 2: Personal Care Skills
(scans reference: 1a-i,iv,v,1b-i,ii,iv,vi,1c-i-v, 2a-i, 2b-i, iv, 2c-i-iii,)

Unit 1: Body Mechanics, Positioning and Moving Residents
State the benefits of using proper body mechanics and alignments:
✓ To the nurse aide
✓ To the resident
Demonstrate proper body mechanics in moving and lifting.
Demonstrate skill in positioning and supporting residents in proper body alignment in bed, chair and wheelchair.
Demonstrate ability to elevate head of bed to a 45 degree angle.
Demonstrate skill in:
✓ Turning resident on side toward you.
✓ Moving resident in bed
✓ Assisting resident to sit up on side of bed.
✓ Assisting resident to transfer to chair or wheelchair.
Demonstrate skill in assisting resident with ambulation using:
✓ Gait belt
✓ Cane
✓ Walker

Unit 2: Care of the Resident’s Environment
Discuss why the resident’s personal belonging may be so important to the resident.
Discuss and demonstrate skill in maintaining a safe and comfortable environment for the resident while respecting the resident’s personal preference.
Discuss alternative use of side rails according to facility policy.
Demonstrate skill in the proper use and care of equipment and supplies in the resident’s room.
Demonstrate skill in correct handling of clean and dirty linen.
Demonstrate skill in making the occupied and unoccupied bed.

Unit 3: Assisting residents with bathing
Discuss how difficult it would be to depend on someone else to perform your personal hygiene and what would make it less difficult.
Describe the important role of the nurse aide in assisting residents with personal care on a daily basis.
- Discuss how the nurse aide can use bath time to identify and meet the residents’ needs.
- Discuss how the nurse aide can protect residents’ rights while assisting with personal care.
- Demonstrate skill in safely assisting resident into and out of tub or shower.
- Demonstrate skill in assisting residents with:
  - Tub bath
  - Shower bath
  - Complete bed bath

**Unit 4: Toileting and Perineal Care**
- Discuss ways to promote privacy while assisting a resident with toileting.
- Demonstrate skill in assisting residents with:
  - Bathroom or bedside commode
  - Bedpan and urinal.
- Describe the importance of perineal care/incontinent care.
- Demonstrate skill in giving perineal care/incontinent care:
  - Female
  - Male

**Unit 5: Skin Care**
- State changes in the skin, hair and nails associated with aging.
- Identify common sites of skin breakdown.
- Describe and/or demonstrate skill in observing, recognizing and reporting early signs of pressure areas and skin breakdown.
- Describe and/or demonstrate skill in giving skin care for the prevention of pressure ulcers.
- Define “friction” and “shearing” and describe measures for prevention.
- State normal daily fluid requirements.
- Describe the skin changes you would report to the nurse.
- Describe the care of the resident with skin redness or breakdown.
- Describe how good nutrition affects the skin.

**Unit 6: Hygiene and Grooming**
- Demonstrate skill in assisting with oral care:
  - Brushing the teeth
  - Denture care
  - Special mouth care
- Instruct students to encourage self-flossing for residents who are self-care.
- Identify one precaution that should be followed when assisting with oral care.
- Demonstrate skill in assisting residents with:
  - Hair care
  - Shampooing the hair
  - Shaving the resident
  - Hand, foot and nail care
  - Dressing and undressing the resident
  - Knee high stocking
- Identify one precaution that should be followed when cutting resident’s toenails.
- Discuss ways to promote residents’ independence and participation in personal grooming.
- Describe the tasks required in performing A.M. and P.M. care.

**Unit 7: Nutrition**
- Define the six groups of foods in the food plate.
- List two changes associated with aging that affect eating and drinking.
- Discuss the importance of eating to residents.
Demonstrate skill in assisting residents with meals.
Demonstrate skill in feeding the dependent resident.

**Unit 8: Hydration**
- State the range of normal fluid intake and output.
- Describe one observation you could make to recognize:
  - Insufficient fluid intake
  - Fluid retention
- Describe and demonstrate measures to increase fluid intake.
- Demonstrate skill in serving fresh water to residents using proper infection control practices.
- Describe and demonstrate skill in measuring and recording I & O, using the fluid containers.
- Describe the nurse aide’s responsibilities when fluids are restricted.
- Describe situations where fluid restrictions are required.

**Unit 9: Elimination**
- Describe the changes in urinary function associated with aging.
- Demonstrate skill in the care of indwelling urinary catheters.
- State observations about urinary elimination that should be reported to the charge nurse.
- Describe the changes in bowel function associated with aging.
- Describe measures to help prevent constipation.
- Describe ways to identify fecal impaction.
- State observations about bowel elimination that should be reported to the nurse.
- Discuss ways to prevent the spreading of bacteria when resident has diarrhea.
- Discuss the important role of the nurse aide in regular and prompt toileting of residents.
- Discuss the important role of the nurse aide in the bowel and/or bladder toileting program in your facility.
- Describe and demonstrate skill in collecting:
  - Routine or clean-catch urine specimens.
  - Routine stool specimens

**Section 3: Basic Nursing Skills**
( scans reference: 1a-i, iv, v, 1b-i, ii, iv, vi, 1c-i-v, 2a-i, 2b-i, iv, 2c-i-iii, )

**Unit 1: Promoting a Restraint- Proper Environment**
- Define physical restraints and name 2 types of restraints.
- Name three measures to use to help avoid the need for restraints.
- Describe the observation and problem-solving measures you could use to help maintain a proper restraint free environment.
- Discuss the important role of the nurse aide in avoiding restraints.
- Describe the care that must be given to a restrained resident every 2 hours.

**Unit 2: Vital Signs, Height and Weight**
- State the normal temperature and the range to be reported for:
  - Oral Temperature
  - Axillary Temperature
  - Aural Temperature
- State the normal rate and the range to be reported for
  - Pulse
✓ Respiration
- Discuss and demonstrate skill in recognizing and reporting irregular pulse and respiratory rates.
- State the normal blood pressure and the range to be reported
- Demonstrate skill in taking and recording blood pressure
- Demonstrate skill in taking and recording height and weight.

Unit 3: Observing, Reporting and Charting
- Explain the importance of recognizing and reporting changes in resident's condition.
- Give two examples of how accurate observations and reporting by the nurse aide can lead to better care of residents.
- Demonstrate skill in reporting and recording the care you give and/or observations you make.

Unit 4: Admission, Transfer and Discharge
- Describe the role of the nurse aide in admission, transfer and discharge of residents.
- Discuss ways the nurse aide can help a new resident adjust to changes in surroundings and residents' psychosocial needs.
- Discuss signs of physical and mental behavior and when to report to nurse.

Unit 5: Coping with Death
- List signs of approaching death, including loss of senses and body functions.
- Describe how you will manage your own feelings about death and how you can get support for yourself.
- Discuss spiritual and cultural needs of the dying resident.
- Describe and/or demonstrate the role of the nurse aide in giving physical and emotional support to the dying resident.
- Discuss how hospice care is a partner in care.
- Discuss and/or demonstrate the procedure for postmortem care.

Section 4: Restorative Services
(scans reference: 1a-i,iv,v,1b-i,ii,iv,vi,1c-i-v, 2a-i, 2b-i, iv, 2c-i-iii,)

Unit 1: Psychosocial Needs of Residents
- Define restoration
- Discuss how restoration can improve self-esteem and the quality of life.
- Identify three guidelines for restorative care.
- Discuss the importance of the nurse aide in restorative care.

Unit 2: Role of the Nurse Aide in Restoration Care
- Discuss ways to incorporate restorative care into daily activities.
- Describe task segmentation for a dementia patient.
- Demonstrate skill in applying general restorative measure in the care of all residents.
- State 3 types of specific restorative programs.
- Describe or demonstrate the role of the nurse aide in specific restorative programs.
- Discuss how restorative services are related to reimbursement.
- Discuss and/or demonstrate the procedure for postmortem care.

✓ Grooming
✓ Ambulation
✓ Feeding
✓ Communication
- Discuss and/or demonstrate skills in assisting with:
  ✓ Eye glasses
  ✓ Hearing aides
  ✓ Artificial eyes
  ✓ Artificial limbs
✔ Braces and splints
✔ Dental devices

- State the precautions and rules for PROM
- Demonstrate skill in performing PROM exercises.

Unit V: Mental Health and Social Service Needs
(scans reference: 1a-i, iv, v, 1b-i, ii, iv, vi, 1c-i-v, 2a-i, 2b-i, iv, 2c-i-iii.)

Unit 1: Psychosocial Needs of Residents
- State the 5 basic human needs.
- Describe an example of an appropriate and inappropriate sexual behavior of residents and how you would respond.
- Discuss Professional Boundary Guide – National Council of State Boards of Nursing (NCSBN) [https://www.ncsbn.org/ProfessionalBoundariesbrochure.pdf](https://www.ncsbn.org/ProfessionalBoundariesbrochure.pdf)
- State a specific religious activity or cultural practice and describe how the nurse aide could assist a resident to participate in the activity.
- Describe the major losses/changes associated with aging.
- Discuss how you might respond to these losses/changes
- Describe the developmental tasks of older adults.
- Describe 2 normal psychological responses to losses/changes.
- Describe 2 normal defense mechanisms and give an example.
- Describe and/or demonstrate skill in assisting residents with psychosocial needs:

Unit 2: Culture Change
- Discuss the purpose of culture change.
- List the person-directed care values.
- List advantages of person-directed care for the resident.
- Discuss the proper way to address and speak to a resident so as not to appear patronizing.

Unit 3: Specific Behavior Problems
- Describe the unmet basic human needs that are most likely to cause behavioral problems in:
  - An alert, orientated resident
  - A confused resident
- Discuss how the nurse aide functions with the health care team for behavior management.
- Describe 1 step in increasing appropriate behavior and 1 step for reducing inappropriate behavior.
- Give two examples of a verbal and nonverbal reinforcer.
- Describe and/or demonstrate skill in assisting residents with specific behavior problems
  - Sleep problems
  - Depression
  - Complaining or demanding
  - Yelling or screaming
  - Verbal or physical aggression

Unit 4: Cognitive Impairment
- Define cognitive impairment, dementia and Alzheimer’s Disease.
- State the major difference between acute and chronic dementia.
- Describe the effects of Alzheimer’s Disease.
• Describe the behavioral responses to cognitive impairment.
• Discuss the special needs of cognitively impaired residents (early, middle and late stages of Alzheimer’s Disease.)
• Discuss the importance of using verbal and non-verbal communication in working with cognitively impaired residents.
• Describe and/or demonstrate skill in assisting cognitively impaired residents:
  ✓ By using communication
  ✓ With memory loss/confusion
  ✓ By using reality orientation
  ✓ By using validation therapy
  ✓ With wandering
  ✓ With resistance to care
  ✓ With self-control
  ✓ With catastrophic reactions

**Section 6: Social Skills**
( scans reference: 1a-i,iv,v,1b-i,ii,iv,vi,1c-i-v, 2a-i, 2b-i, iv, 2c-i-iii,)

**Unit 1: Conflict Resolution**
• Give examples of conflict resolution.
• Discuss why conflict resolution can be positive.

**Unit 2: Technologies**
• Describe different technology programs used with resident care.
• Discuss benefits of using technology in the nursing home.
• Discuss inappropriate use of social media in the workplace.
• Discuss consequences of inappropriate use of social media.

**Methods of Instruction/Course Format/Delivery:**

**Classroom:** Face to face lecture, class discussion / participation, role play, videos, handouts/projector.

**Skills Lab:** Demonstration, return demonstration, participation, role play, discussion, videos.

**Clinical:** Competent and appropriate participation and demonstration of skills learned in a hands on environment in the long term care setting.

**Major Assignments / Assessments:**

The following items will be assigned and assessed during the semester and used to calculate the student’s final grade.

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**IF A STUDENT FALLS BELOW THE MANDATED**
60 HOURS CLASSROOM AND 40 HOURS CLINICAL

THE STUDENT WILL AUTOMATICALLY FAIL THE COURSE (DADS Regulation)

Assignments

1. Text Reading
2. Attendance
3. Daily preparedness with gait belt and hand hygiene
4. Skills Lab (participation)
5. Skills Performance and Clinical Participation at Clinical Site

Assessment(s):

Each area of Assessment(s) will contribute equally to determine final grade OR credit non-credit for class.

1. Daily classroom grades (consists of hand hygiene, preparedness with gait belt, participation and attendance).
   (Average these daily scores and count as one grade in final grade average.)

   IF A STUDENT IS ABSENT HE/SHE WILL RECEIVE A ZERO FOR THAT DAYS DAILY GRADE

2. Chapter Tests (Make up tests given at the discretion of the instructor)
3. Final exam
4. Daily clinical grade (consists of hand hygiene, use of gait belt as indicated, actively seeking skills for check off and proficiency of skills).
   (Average these daily scores and count as one grade in final grade average.)
Chapter Tests Grading:
- A = 90 - 100
- B = 80 - 89
- C = 70 - 79
- F = 69 and below

Each test will count as one grade in the final class average.
The Classroom daily average will count as one major test grade.
The Clinical daily average will count as one major test grade.
The final test will be counted as two (2) test grades.

Texts, Materials, and Supplies
- Texas Curriculum for Nurse Aides in Long-Term Care Facilities (Fifth Edition) 2016. Texas Department of Aging and Disability Services Regulatory Services, Nurse Aide Training Program.
- NNAAP Texas Nurse Aide Candidate Handbook Jan 2016
- Handouts and overhead projection

Required Readings:
- Certified Nurse Aide: Student Policy Handbook
- Step by Step Instructions for Completing Texas Nurse Aide Online Registration

Recommended Readings:
- 2016 Texas Curriculum for Nurse Aides

Other:
- For current texts and materials, use the following link to access bookstore listings: http://www.panolacollegestore.com
- For testing services, use the following link: http://www.panola.edu/elearning/testing.html
- If any student in this class has special classroom or testing needs because of a physical learning or emotional condition, please contact the ADA Student Coordinator in Support Services located in the Charles C. Matthews Student Center or go to http://www.panola.edu/student-success/disability-support-services/ for more information.
- Withdrawing from a course is the student's responsibility. Students who do not attend class and who do not withdraw will receive the grade earned for the course.