

SHIPPING INFORMATION

Acceptance letters and packets as well as I-20s are sent through the U.S. Postal Service (USPS) at no cost to you.

The USPS shipping method will not allow for a tracking number to be provided and may take up to 2-4 weeks for delivery, depending on your location.

For faster delivery, you may pay to have your acceptance packet sent through FedEx, UPS, or DHL through University Express Mail Service (UEMS).

The UEMS website is <https://study.eshipglobal.com>. If you choose this service, you will be required to create an account. To request shipment, you will need your mailing address, email address, telephone number and payment information. Your payment options may include credit card, pay by cash through a wire transfer, or PayPal. Please pay close attention to the information provided as errors will result in the delay of your acceptance packet's arrival.

If you experience any difficulty in registering or in processing a shipment, please use the "Help" link on the site for step-by-step instructions. You may also email support@eshipglobal.com for additional assistance.

If you choose to have your packet sent through FedEx, UPS or DHL, you must use the UEMS website – **DO NOT** go through the FedEx, UPS or DHL websites directly. All communication must go through UEMS who will notify us that you are requesting your acceptance packet to be sent by express mail.

